



Herts and west Essex

Tel: 07908 209912

Email: hcns.HWE-AFCfamiliesveterans@nhs.net



The Armed Forces Community local support helpline is a single point of contact for the Armed Forces community that has a dedicated phone number and email address. This helpline is also open to family members and carers of those serving or have served in His Majesty's Armed Forces.

The Armed Forces Community Local Support Helpline can assist you with:

- Liaising with other organisations on your behalf to facilitate safe and expedient transfers of and continuity of care and support
- Seeking continuation of treatment and/or maintaining your place on NHS waiting list
- Providing advice, guidance and support on how to use the NHS
- Providing advice on Veteran Friendly GP practices within the local area
- Community based social support and signposting – directing you to the people and organisations within the community that can help you with your enquiries

The helpline is open Monday to Friday 9am-5pm. We will acknowledge any contact within 48 working hours and have a response within 5 working days to any queries or referrals.

If the Single Point of Contact is unable to help directly, they will try and signpost you to the appropriate service.



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