



HERTFORDSHIRE
HEROES



Hertfordshire Armed Forces Covenant Board

Action Plan 2026/27

Aim 1: Ensure the Armed Forces Community are not disadvantaged in accessing services; recognising that special consideration is appropriate in some cases, especially for those such as the injured and bereaved.

Ref. no.	Key Actions	Board Lead	Expected Outcome
1.1	Seek to identify any housing issues for the Armed Forces Community and, in particular, veterans accessing social housing in Hertfordshire and work together to develop local solutions	District Armed Forces Champions	Any issues that are identified are addressed
1.2	Consider any education issues for the Armed Forces Community in Hertfordshire and work together to develop local solutions	Hertfordshire County Council	Any issues that are identified are addressed
1.3	Seek to identify any issues for the Armed Forces Community in accessing healthcare in Hertfordshire and work together to develop local solutions	NHS Central East Integrated Care Board	Any issues that are identified are addressed
1.4	Ensure that the Board is aligned with national Armed Forces Covenant policy	Hertfordshire County Council	Board is aware of national policy and action plan is aligned
1.5	Manage and maintain the Hertfordshire Heroes website and mailbox and provide support for those looking for advice and guidance in accessing services	Hertfordshire County Council	All emails will be responded to within 10 working days. The website is up to date.
1.6	Encourage all employers, and particularly HAFCB members to apply for the MOD Employer Recognition Scheme	East Anglia Reserve Forces & Cadets Association	Increase the number of organisations that have the ERS

Ref. no.	Key Actions	Board Lead	Expected Outcome
1.7	Promote the funding opportunities from the Armed Forces Covenant Fund Trust	All Board Members	Increase the number of applications to Armed Forces Covenant Fund Trust
1.8	Work with VALOUR and national partners to ensure Hertfordshire Armed Forces support services are visible through national referral pathways and information platforms	All Board Members	Hertfordshire support is well represented on local and national directories.
1.9	Amplify the recommendations from Joint Strategic Needs Assessment	All Board Members	Recommendations from the JSNA are implemented
1.10	Amplify the recommendations from Healthwatch Hertfordshire report	All Board Members	Recommendations from the HwH report are implemented
1.11	Consider and prepare for the expansion of Armed Forces Covenant Duty	All Board Members in scope	Board Members in scope have processes in place to ensure Duty is adhered to
1.12	Explore how Valour might be established in Hertfordshire and encourage Board members to work collaboratively where appropriate in any potential funding applications to government	All Board Members	A Valour presence in Hertfordshire.
1.13	Build connections across the county working to identify and support at least 300 unpaid carers within the veteran community.	Carers in Herts	Unpaid carers within the veteran community are identified and supported

Aim 2: Ensure that the sacrifices made by members of the Armed Forces Community are recognised and remembered

Ref. no.	Key Actions	Board Lead	Expected Outcome
2.1	Promote Armed Forces Day and Reserves Day across the county in June	All Board Members	Armed Forces Day and Reserves Day is recognised and promoted across the county
2.2	Promote recognition of Armistice Day and Remembrance Sunday across the county in November	All Board Members	Armistice Day and Remembrance Sunday is recognised and promoted across the county

Ref. no.	Key Actions	Board Lead	Expected Outcome
2.3	Encourage businesses and organisations in Hertfordshire to sign the Armed Forces Covenant	All Board members	Increase the number of businesses and organisations in Hertfordshire
2.4	Promote the Defence Discount Service to local businesses to offer discounts for the Armed Forces community	All Board members	The Defence Discount Service promoted across the county

Aim 3: Encourage the integration of service life into civilian life

Ref. no.	Key Actions	Board Lead	Expected Outcome
3.1	Organise the Military Village at the County Show	254 (East of England) Multi-Role Medical Regiment	A successful Military Village at the County Show
3.2	Produce, issue, and promote the Armed Forces Community newsletter	Hertfordshire County Council	Armed Forces Community newsletters issued on a 6-week cycle
3.3	Promote the Career Transition Partnership and Forces Families Jobs	All Board members	Hertfordshire job vacancies are advertised with CTP and Forces Families Jobs
3.4	Review with our military colleagues the Hertfordshire Heroes Christmas art competition to ensure it continues to meet objectives	Hertfordshire County Council	The Christmas competition is reviewed